



After receiving reports that the battery doors are falling off AbleNet communication aids, we have put together the following guide which will hopefully help rectify the problem.

When the battery cable sits on top of (or below) the battery, the cover will not sit flush with the back of the device (see images below). In this state, the battery door is more susceptible to popping off:



However, if the battery cable is channelled down the side of the battery, the cover will sit flush with the device (see below) and fit much more securely.

